

## Quality Assurance Statement

Women Returners Ltd has a responsibility to clients, the general public, government bodies and other parties that internal procedures and controls are in place to ensure best practices and high standards are maintained throughout all aspects of the business.

The main objectives are to:

- achieve and maintain a high standard of quality and process of monitoring it
- ensure compliance of relevant statutory and safety requirements
- maximise client satisfaction
- have a clear understanding of roles, authority and responsibility of management
- review policy documents annually
- vet all staff, associates and sub-contractors
- provide appropriate training and Health & Safety awareness for all employees

Due regard is given to the provisions and compliance of:

- Bribery Act 2010
- Data Protection Act 2018
- Employment Act 2002
- Equality Act 2010
- Health & Safety at Work Act 1974
- All other relevant legislation and Approved Codes of Practices

Women Returners Ltd promises to maintain the highest standard of governance, ethics, compliance with laws and regulations, and fair and open dealings with employees, clients, suppliers and other stakeholders. The implementation of the Quality Assurance Policy is the direct responsibility of the CEO, Julianne Miles. All other employees of the Company have a duty to assist her in this undertaking.



Julianne Miles, CEO